

Social Story – My Visit to Ivanhoe Library and Cultural Hub

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| I am going to Ivanhoe Library and Cultural Hub.  It is a very big building. |  |
| I can return my books through the returns chute outside of the library |  |
| I will go through two sets of doors to go inside. The doors will open automatically when I get close. |  |
| In the foyer is a small desk where the librarian works.  There is a bigger desk for the people who work for Banyule City Council. |  |
| The librarians wear nametags. They can help me if I have any questions. |  |
| I can join the library at the foyer desk and get my own library card. I will need identification |  |
| Books on reserve for people are to the left-hand side of the foyer desk.  They are sorted by people’s last names. If there is a reservation for me, it will have a slip of paper with my last name on it. |  |
| There are some shelves at the front of the library with new and popular books. |  |
| Past the foyer is the main staircase to the upper level. |  |
| There are public toilets just to the right of the main staircase. |  |
| Left of the main staircase is the café. There is a coffee machine and people talking. It is loud. |  |
| Today’s newspapers are out on a table at the café for everyone to read. |  |
| There is another entrance to the library near the café. |  |
| There is a Prayer room/quiet space next to the stairs where I can go if I feel overwhelmed. |  |
| Further down the corridor past the café is the theatrette. Storytime happens here. Storytime is fun, but noisy. |  |
| Past the theatrette is the children’s area. I can pick-out some books to borrow. |  |
| I can go upstairs by climbing the staircase. I can also go up in the lift to the right of the main stairs. |  |
| Upstairs is another information desk where I can ask the librarians questions. |  |
| Behind the information desk is the young adult area. It has books and graphic novels and some booths to sit at. |  |
| Near the information desk is a television with a Nintendo switch and a PlayStation 5. The games can be loud. |  |
| There is a computer room where people can access the internet. I will be quiet in here and keep the volume low on the computers. |  |
| There is a photocopier in the library for people to print, photocopy and scan. It can be noisy when in operation. |  |
| There is a Makerspace with a 3D printer and laser cutter. People need to complete training to use these. |  |
| There are collections of fiction and non-fiction books and DVDs to borrow. |  |
| I can look up books I want to find on the catalogue computers that are on the end of some of the shelves. |  |
| There are tables to read or study at. |  |
| Just past the magazine area is Loft 275.  Art exhibitions display in here and sometimes they have music or sound effects playing. |  |
| There are some quiet study rooms. I must book these to use them. |  |
| There is free Library Public Wi-fi that I can use to access the internet on my own device. |  |
| I can go outside onto the deck. |  |
| There is a Local History room with many old books. |  |
| There is an Artist’s studio.  Sometimes I might see an artist here. I can ask them questions about their work. |  |
| I can borrow items myself from the self-checkout machines. |  |
| When I leave, I will say good-bye to the librarians. |  |